

Reference: KP-L-01-06-05-26[2]

Date: 16 Januari 2026

NEW POLICIES ON QUAY CRANE ALLOCATION AND TRUCK TRAFFIC CONTROL AT THE CONTAINER YARD

To: All Shipping Lines, Haulage Companies (Hauliers), and Kuantan Port Users.

Dear Sir/Madam,

To ensure seamless terminal operations and enhance safety standards within the working area, Kuantan Port Container Unit will implement two (2) new policies as follows:

1. Container Crane Allocation by Vessel Category

The Operations Department will streamline crane usage to optimize productivity based on the type of vessel service:

- **Direct Call Vessels:** Priority allocation at CC05 and CC06.
- **Feeder Vessels:** Priority allocation at CC03 and CC04.
- **Implementation Date:** 19 January 2026.

2. Truck Capacity Limit in the Yard and Pre-Gate Procedures

To mitigate congestion within the Container Yard, the following truck entry regulations will be enforced:

- **Capacity Limit:** A maximum of **20 trucks** is allowed inside the yard at any given time.
- **Entry Control:** Trucks are only permitted to enter the yard upon receiving **clearance (manual or system-based) from the Pre-Gate officers**. Officers will release trucks in stages based on the real-time vehicle count within the yard.
- **Implementation Schedule:**
 - **19 January 2026:** Commencement of the adjustment and adaptation period.
 - **1 February 2026:** Full implementation and mandatory compliance.

OBJECTIVES

- **Operational Efficiency:** Ensuring the allocation of facilities and resources matches the appropriate capacity for each operation.
- **Customer Grievances:** The execution of these policies serves as our response to feedback and grievances from the port community to ensure a better service experience.

- **Productivity:** Ensuring a smooth workflow within the yard by eliminating disruptions caused by excessive truck congestion.

Kuantan Port appreciates the full cooperation of all truck drivers and haulage companies in adhering to the instructions provided by our Pre-Gate officers to ensure the efficiency of our collective operations.

Thank you.

“TOWARDS OPERATIONAL EXCELLENCE AND SAFETY”

A handwritten signature in black ink, featuring a long horizontal stroke on the left, a vertical stroke in the center, and a large loop on the right with two dots below it.

[RAJA AHMAD RIDZUAN SHAH BIN RAJA HARIS]

HEAD OF DEPARTMENT MULTI CARGO TERMINAL

KUANTAN PORT